Libbey Van Pelt Zauv



Working with Us

"We're all just walking each other home"

– Ram Dass

Our Values

- 1. We believe that people who've been hurt at the hands of others need a voice. We want to be that voice for you.
- 2. We believe in kindness—to each other, our clients, our adversaries, and judges.
- 3. We believe in the power of positivity. Competent, optimistic people are rare and powerful.

Our Promises to You

- 1. We will do our best for you.
- 2. We will never put our interests above yours.
- 3. We will keep you informed.
- 4. We will be straight with you. We won't sugarcoat things.
- 5. We will listen to you. All of the important decisions are yours to make.

Your Promises to Us

- 1. You will deal openly and honestly with us.
- 2. You will document your injuries and your recovery—with a journal, photos, videos, etc.
- 3. You will listen to your health care providers and work diligently to get better.
- 4. We cannot get you what you want—to be fully healed and back to your life. All we can get for you is some money. Your best shot at getting better is to do everything your doctors tell you to do and be conscientious about following up with them as necessary.
- 5. You will update us about your medical treatments and major life events and will be responsive when we need help from you.